3 easy steps



to set up your OneLife iD online profile

How to set up the optional online emergency profile to supplement the details on your ID product







Activate your iD and create your OneLife iD Account

Click on ACTIVATE ORDER link in Despatch Confirmation e-mail

OR Go to https://www.onelifeid.com/activateorder and follow the instructions, manually entering the details provided in your Despatch Confirmation e-mail or Despatch Note (included with ID).

During activation process, new users create a user account by entering their choice of username (must be email format eg name@abc.com) and password.

Existing User

 If you are an existing user with a OneLife iD account and profile, then you will be asked for your account login details during the ID activation process.

Activating for someone else?

 If you are activating the ID for another user, then ensure you are logged out of your own user
account first

Quick Start - Add the ID information you need on your profile

Click on each section and add your details. Start with the basics:

- My Profile Add your name and contact details
- My Contacts Add emergency contacts
- My Medical Add detailed medical information

Discover the other details you can include on your profile

- My ICE Screen Create an In Case of Emergency (ICE) Lock Screen or wallpaper for your mobile
- My Documents Store important documents (insurance, travel, passport) as an emergency back-up or for easy access
- My Profile Provide your choice of additional personal information. Include: contact information, social media and more
- My Photos Add photo for ID purposes plus other favourite photos
- My Emergency Details Add additional up to 10 emergency contacts
- My Medical Medical details, GP, Medical Conditions, Allergies and Medical plus documents and images as attachments
- My Settings Manage account settings, user name, password etc.
- My IDs Keep track of your OneLife ID products
- Stay updated Sign-in and update your details anytime you need to



www.onelifeid.com/help